An important aspect of your business is the technology choices that you make to support your business goals. Technology is a two edged sword, it can bring opportunity if the choice matches the market direction and your business direction or it can hold you back if the market moves in a different direction. The VMS platform is an advanced IP based solution that is archeticted to be expandable and flexible to meet your needs today and into the future. Some of the strenghts of the VMS solution include:

 The Right Route at the Right Time

Optimum routing decisions can significantly improve your bottom-line and perceived level of service by your customers. The VSC Solutions routing engine is one of the most advanced available today.

Route metrics are measured in near real-time giving an up to date picture of the performance of your routes. Business Logic Routing (BLR) uses the route metrics to ensure that the least cost route is chosen when the traffic arrives reducing your cost to handle the call. Equally important, your minimum profit requirements can be considered when selecting a route ensuring that you are not unknowingly carrying traffic at a loss.

The Information You Need to Succeed

An accurate, up to the minute understanding of your position is essential for a successful business. VSC Solutions provides the information you need to react quickly to situations that may arise as well as to see the trends that may impact your future business.

Running in your web browser, the Dashboard provides a user configurable graphical view of the operation as well as the dollars for a near real-time understanding of the business. Some key information available on the Dashboard includes:

A wider and more detailed understanding of the business can be obtained from the reporting system provided by VMS.

Show Me, Guide Me

VSC Solutions provides a web browser based user interface that is both comprehensive and easy to use. Wizards are provided for routine operations tasks making the service easy to learn and easy to use. The wizards guide the user, step-by-step through the necessary inputs and provide a final review before the change is committed This reduces the time it takes to become proficient using the service as well as reducing the potential for errors when using the user interface.

All-on-One, Multiple Value Added Services

Reduce your investment and the lead time to deploy new services by running multiple vertical applications on your VMS platform. Some currently offered application services include wholesale, retail, Calling Card, Call Shop, ICF, International Call Back and Info On-Demand

with billing support for all offered services.